Reed Manor I Resident Update & Frequently Asked Questions

Dear Community Members and Residents,

We have received many questions from residents impacted by the fire at the Reed Manor I Building. Below are answers to the most frequently asked questions regarding the current situation and next steps.

Will we be able to get our belongings out of our units?

No. Following a five-day period for escorted collections, the building is now closed indefinitely for safety reasons.

I need to replace my documents (Driver's license, birth certificate, Social Security card).

JHC and our partners have hosted events with the Secretary of State, Health and Human Services, and the Community Action Agency (CAA) to assist with replacements. Another event will be scheduled soon.

I am staying at a hotel. How long can I stay there?

JHC has secured temporary housing at two hotels in Jackson for three weeks. We will communicate with you directly if this timeline changes.

Will we be able to return to Reed Manor I?

No. We do not expect residents to return in either the short or long term.

I need assistance with medical needs.

Please contact your physician or local service providers who may be able to assist you.

Do I have to pay my rent?

Please contact the property manager to determine your current status or any balance due, as each situation is different.

I haven't heard from anyone at the Jackson Housing Commission.

Please visit the Reed Manor Community Center daily from 8:00 AM to 4:00 PM. Staff will review current details with you and update your contact information. If you cannot reach us by phone, it is best to stop by in person.

How do I learn what is happening and what I should do?

JHC staff are available at the community room Monday through Friday from 8:00 AM to 4:00 PM. Information is also available at www.jacksonhousing-mi.org.

Can I stay with family or friends while waiting for permanent housing?

Yes. However, please ensure that JHC has your current contact information.

Will JHC pay for food and transportation?

Not at this time. However, the Jackson Transportation Authority (JTA) is providing passes for individuals with a Red Cross or JHC referral. The Salvation Army is also providing food boxes for temporarily placed residents.

Will JHC house my friends or family members?

No. JHC will only provide temporary or new housing for individuals listed on the Reed Manor I lease.

I have been contacted by the Community Action Agency (CAA) about a housing voucher. What does this mean?

Please follow up with the CAA immediately. You have been selected to receive a Housing Choice Voucher (formerly Section 8) and support services to help locate permanent housing.

Current Housing Progress

We are actively working to secure permanent housing for approximately 70 affected residents.

- 20 residents have returned to Jackson Housing Commission housing.
- 20 Housing Choice Vouchers provided by MSHDA are being administered through the Community Action Agency (CAA).
- We continue to work diligently to identify housing solutions for the remaining families.

Jackson Housing Commission

For updates, please visit: www.jacksonhousing-mi.org