HOUSING WAIT LIST OPENING

Step by Step Guide on How to Apply for the Housing Wait List through Rent Café

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030
www.fairfaxcounty.gov/housing

You can apply from any device with Internet access



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

To access the website from any Internet-accessible device, click the QR Code below. It will take you to the web address below:

www.fairfaxcounty.gov/housing/rentalhousing/project-based-voucher-program

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

SET UP A RENT CAFÉ ACCOUNT

BEFORE YOU GET STARTED:

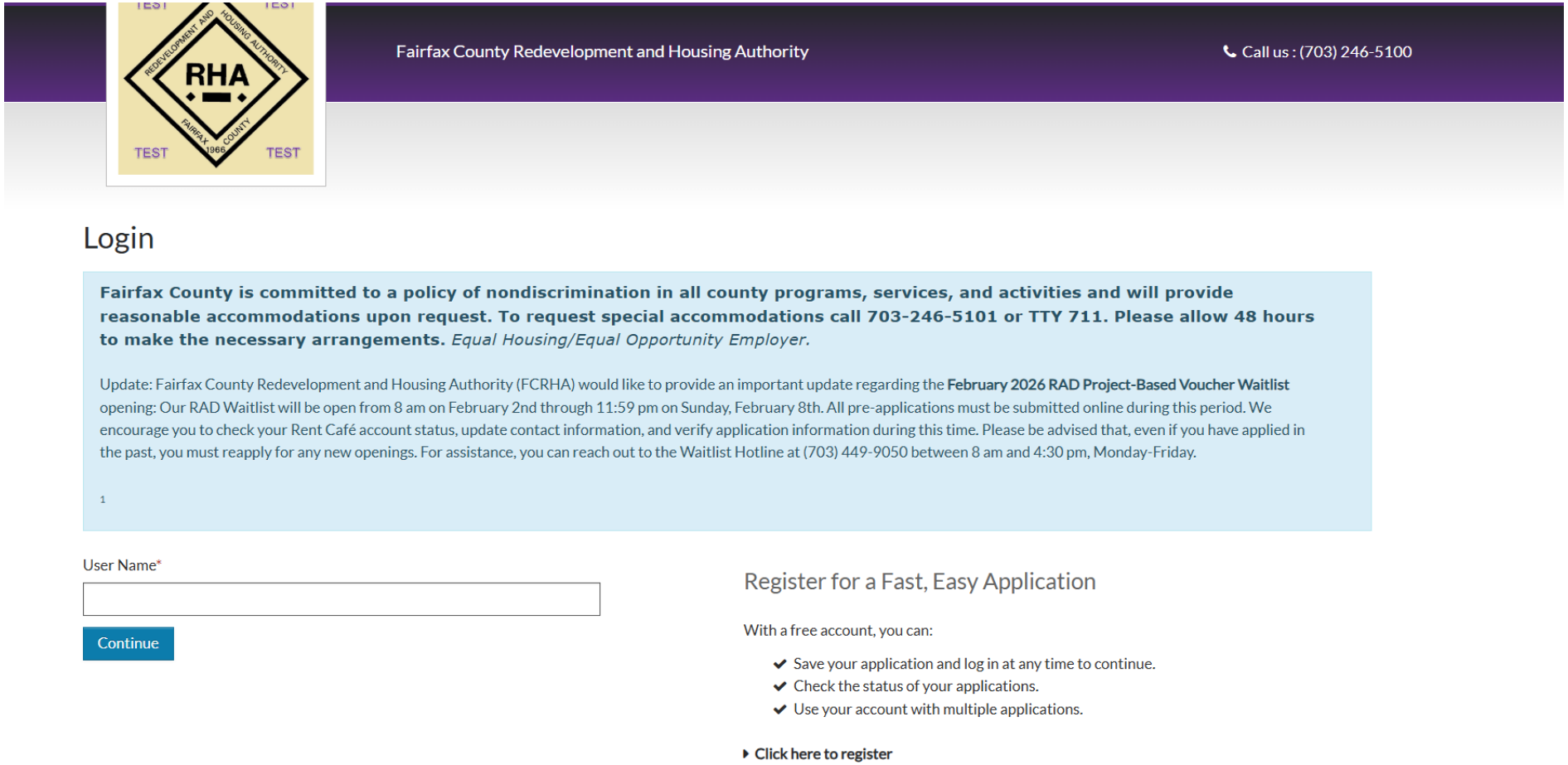
Below are the required items when you apply to the wait list:

- Email address
- Social Security Number (For All Family Members)
- Date of birth (For All Family Members)
- Mailing address
- Best phone number to reach you
- Income information
- Information on your household composition

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

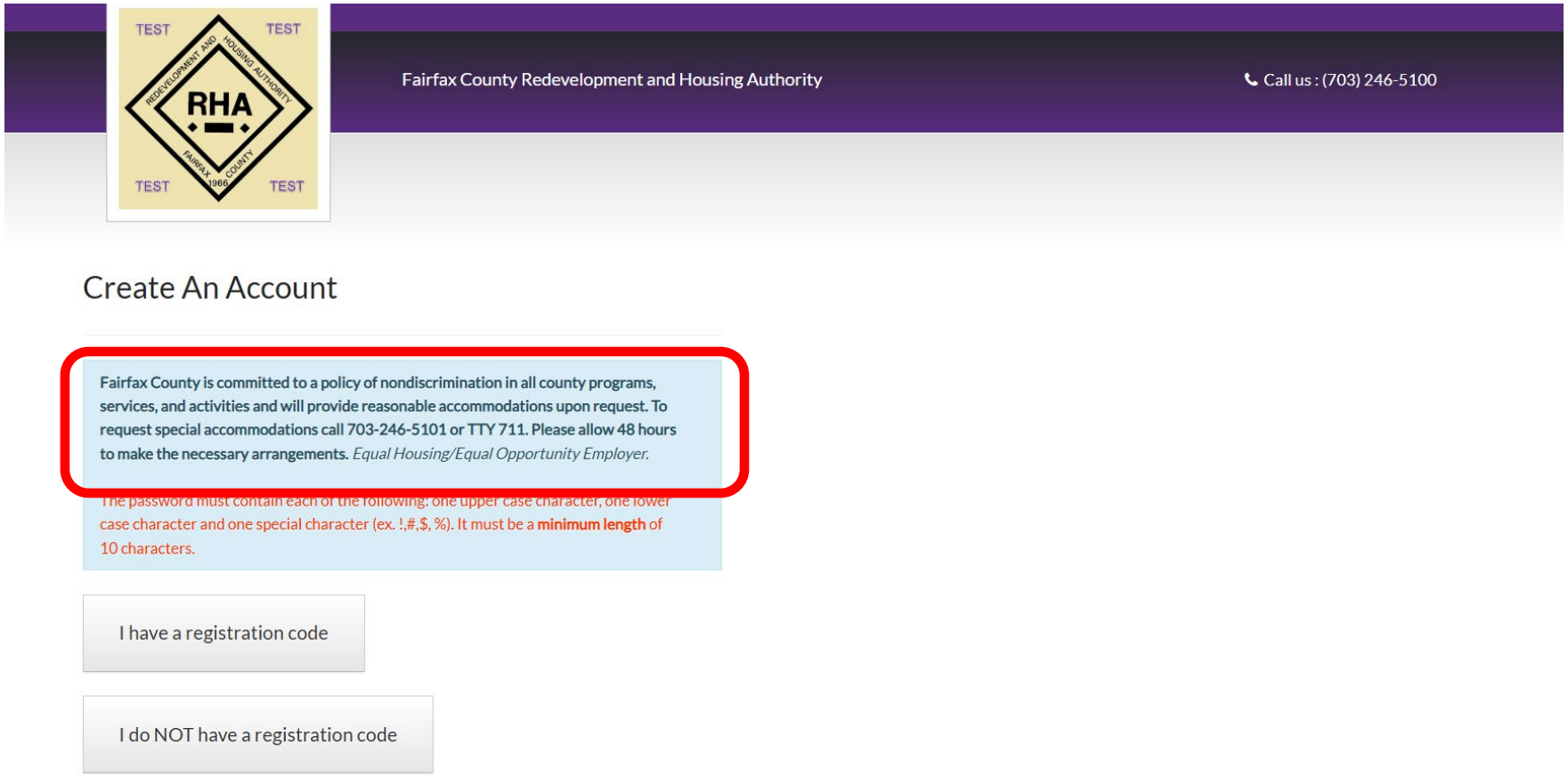
When you reach the Rent Café page, you will be prompted to login.



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

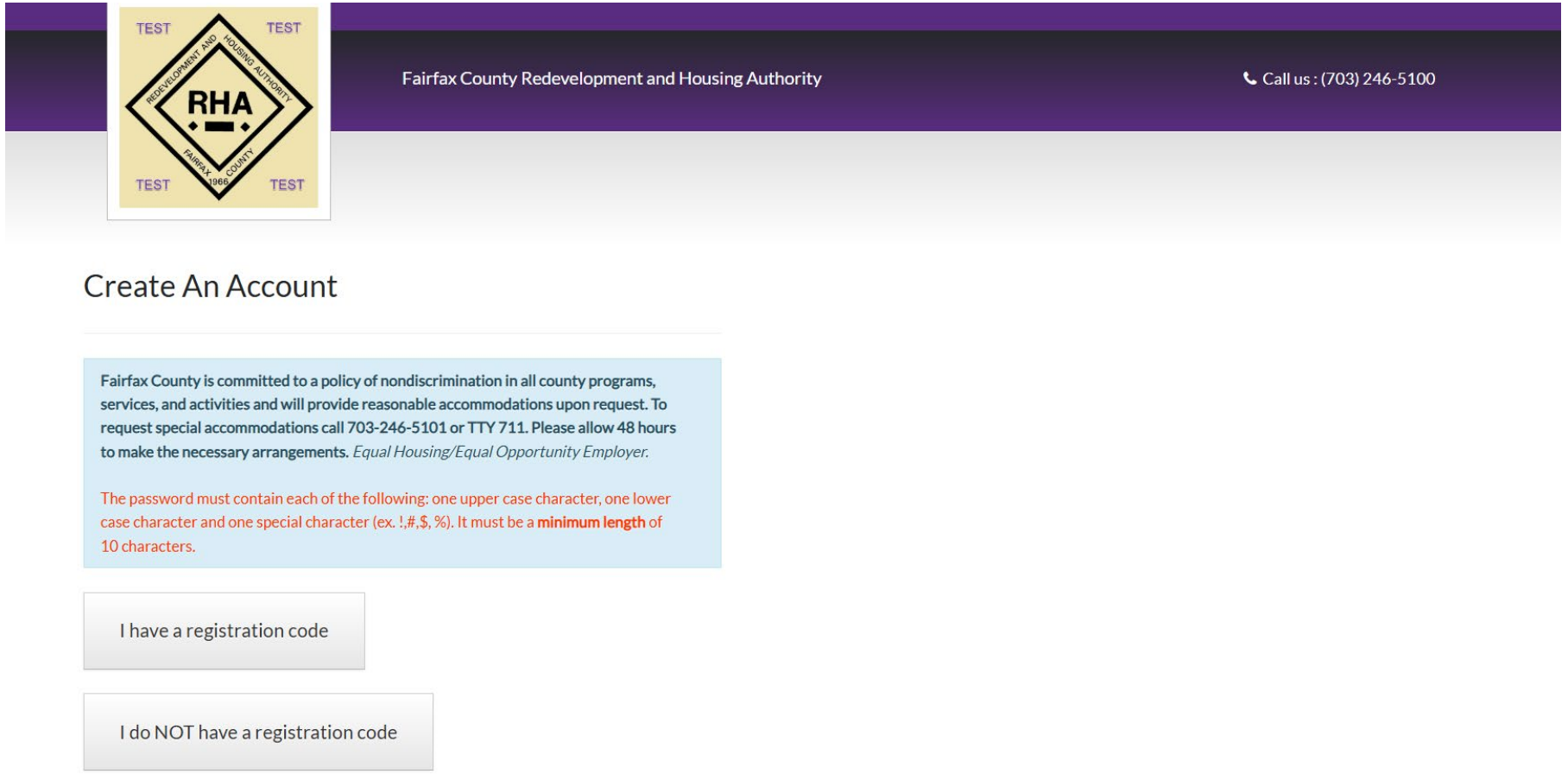
If you need assistance with a reasonable accommodation, please call 703-246-5100.



Need help?

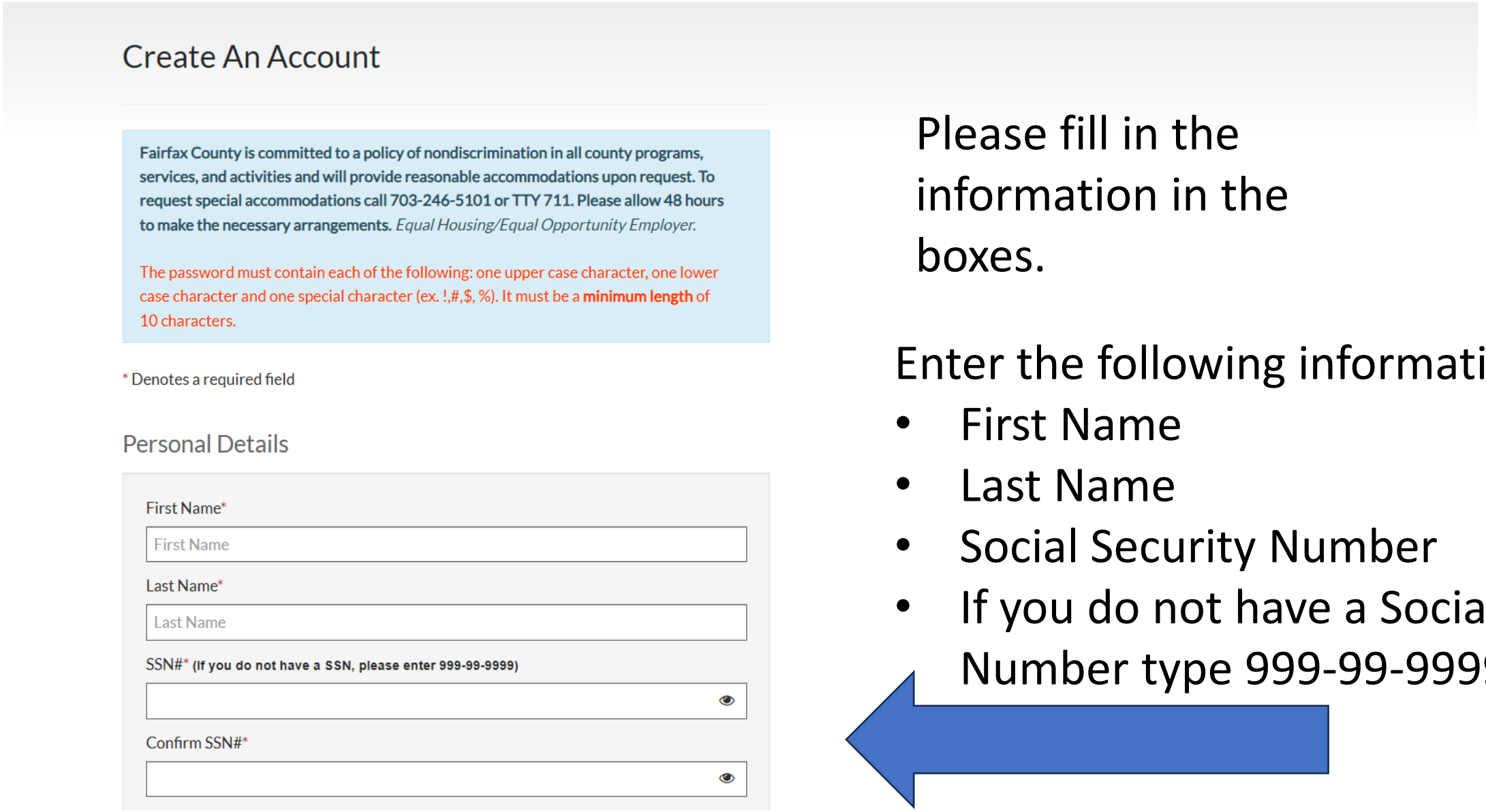
Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

Click the “I have a registration code **OR** I do NOT have a registration code”



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030



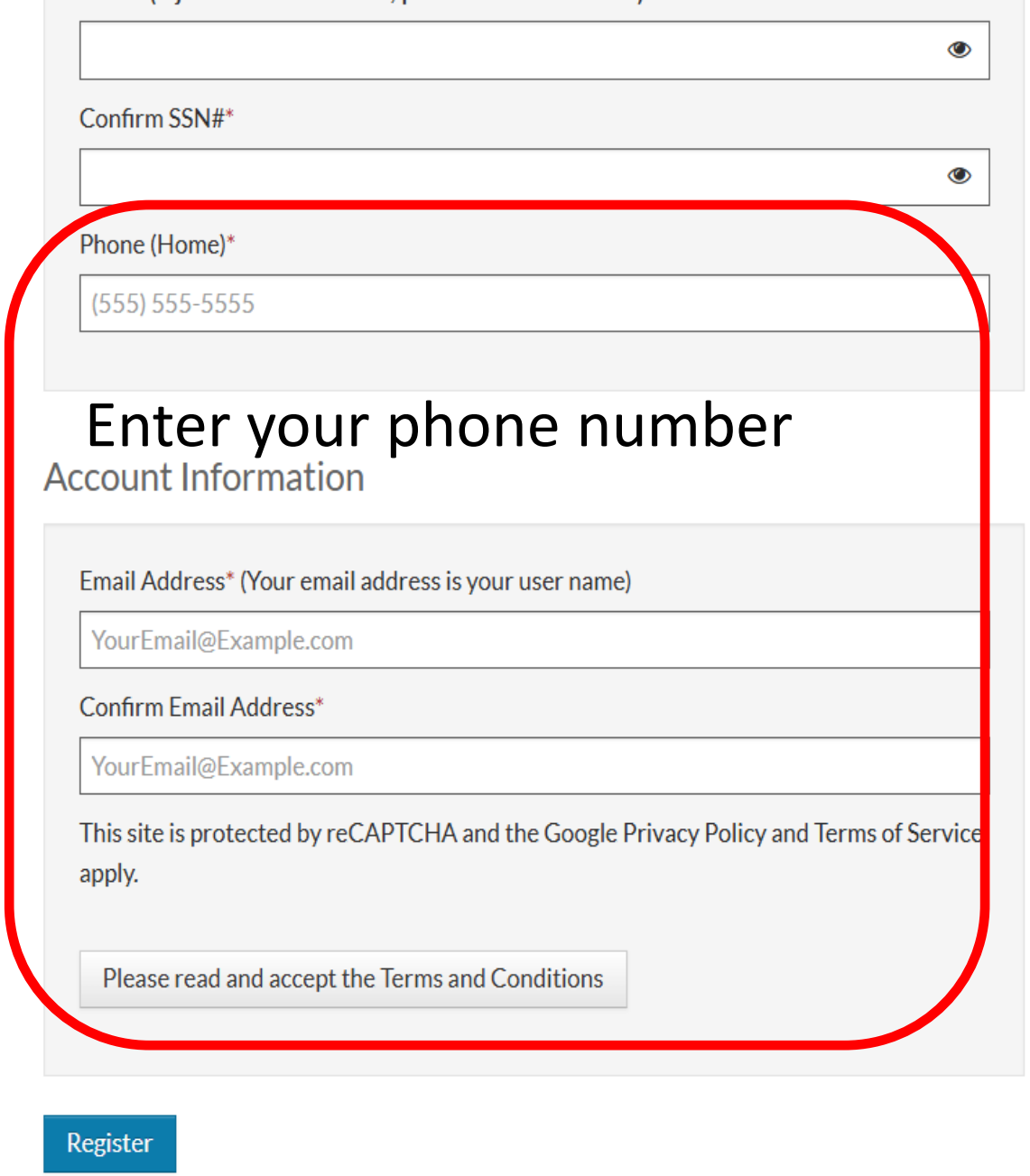
Please fill in the information in the boxes.

Enter the following information:

- First Name
- Last Name
- Social Security Number
- If you do not have a Social Security Number type 999-99-9999

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030



Enter the following information:

- Phone number
- Email address
- Click button “ Please read and accept Terms and Conditions

Read the Terms and Condition then click the blue “Accept” button

Ter

TERMS OF SERVICE

These Terms of Service (these “Terms” or the “Agreement”) describe our company’s (“Company,” “we,” “us,” or “our”) terms of service with respect to persons or entities who access our property’s RENTCafé website or mobile applications (collectively, the “Site”), including without limitation renters and potential renters (collectively, with all persons or entities who access the Site, “Users,” “you,” or “your”). To access the Terms of Service of RENTCafé, please visit: https://resources.yardi.com/legal/rentcafe-terms-of-service/.

This Site is owned and operated by us to offer certain services to renters and potential renters (the “Services”). This Site uses the RENT*Café* technology platform, which is owned and operated by Yardi Systems, Inc. (collectively, with its subsidiaries and affiliates, “Yardi”).

IMPORTANT – PLEASE READ CAREFULLY. THESE TERMS CONSTITUTE A LEGAL AGREEMENT BETWEEN YOU AND US. THIS AGREEMENT ALONG WITH ANY OTHER TERMS THAT MAY BE POSTED ON THE SITE WITH RESPECT TO RENTCAFÉ PRODUCTS AND SERVICES, AND ANY OTHER WRITTEN AGREEMENTS OR CONTRACTS BETWEEN YOU AND US THAT INCORPORATE THESE TERMS BY REFERENCE, SET FORTH THE COMPLETE TERMS AND CONDITIONS UNDER WHICH YOU MAY ACCESS AND USE THE SITE AND THE SERVICES. IF YOU DO NOT AGREE TO THESE TERMS, YOU MAY NOT USE THE SITE OR THE SERVICES.

1. YOUR ACCEPTANCE. We are pleased to provide the Site and the Services conditioned upon your acceptance, and we hope that you will find the Site informative and useful. BY USING THE SITE, YOU EXPRESSLY ACCEPT AND CONSENT TO THESE TERMS WITHOUT QUALIFICATION. YARDI AND/OR COMPANY MAY AMEND THESE TERMS FROM TIME TO TIME. SHOULD THESE TERMS BE MODIFIED IN ANY WAY, THE NEW TERMS WILL BE POSTED TO THIS WEBPAGE. BY USING THE SITE AFTER THE EFFECTIVE DATE OF ANY MODIFICATION TO THESE TERMS, YOU EXPRESSLY CONSENT, WITHOUT QUALIFICATION, TO THE MODIFIED TERMS.

2. YARDI IS NOT A PARTY TO ANY RENTAL TRANSACTIONS.

2.1 The Site serves as a platform for property managers and owners to provide the Services to renters and potential renters. Yardi does not own or manage the properties listed on the Site and does not enter into rental contracts for those properties. Although the Site may lead to certain business transactions expressly agreed to between Yardi and Users, Yardi is not a party to any transactions between Users and property managers other than providing the Site. AS A RESULT, YARDI SHALL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR INFORMATION, THE CONTENTS OF ANY DOCUMENTS, OR FOR ANY OTHER INTERACTIONS BY, BETWEEN OR AMONG USERS, PROPERTY MANAGERS OR OWNERS THROUGH THE SITE.

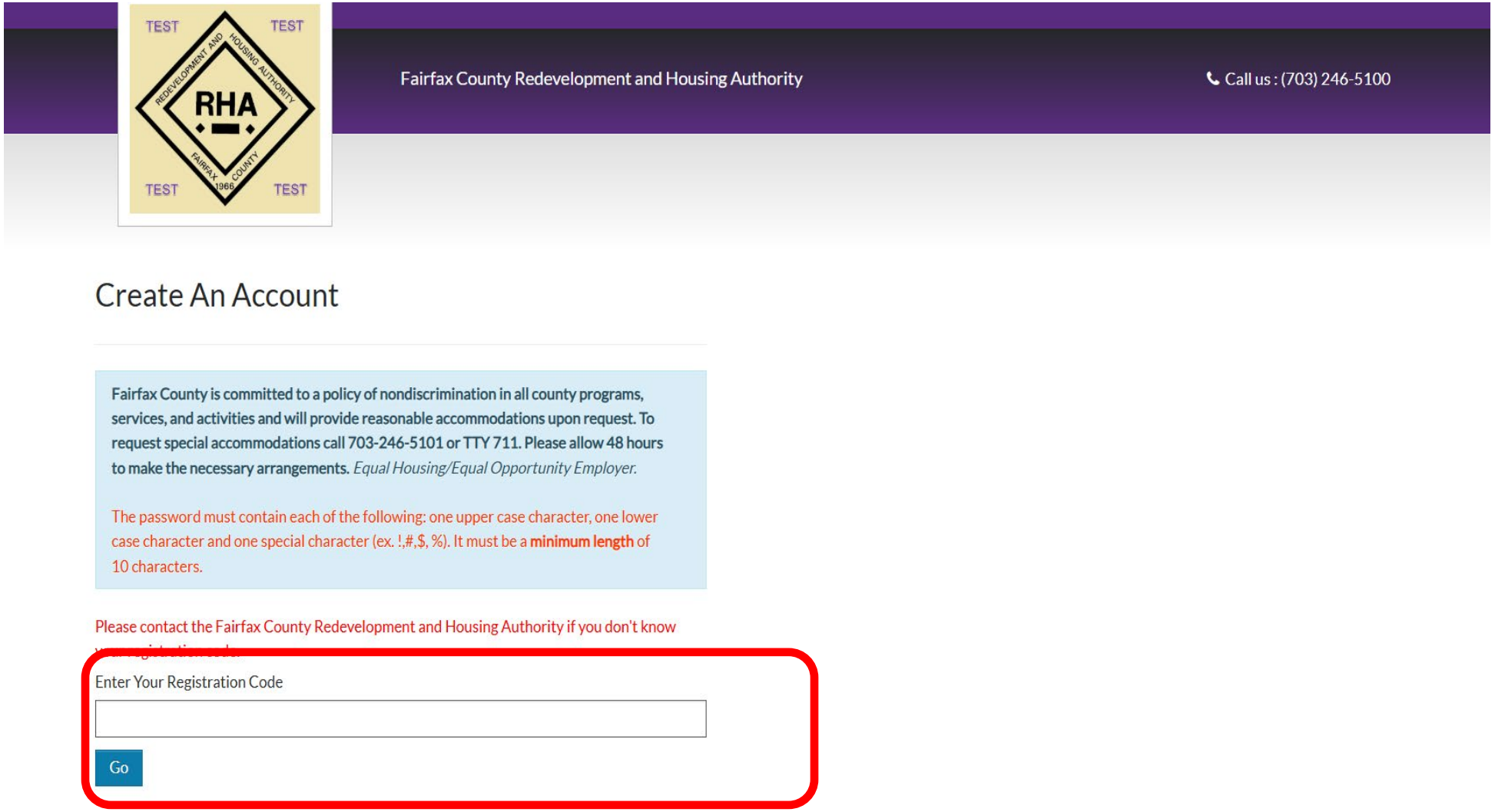
2.2 You are responsible for how you use the Site, and Company encourages anyone who accesses the Site, including Users, to exercise sound judgment when entering into property rental transactions. IN THE EVENT THAT YOU HAVE A DISPUTE WITH A PROPERTY MANAGER OR OWNER, YOU RELEASE YARDI FROM ANY CLAIMS, DEMANDS AND DAMAGES (ACTUAL AND CONSEQUENTIAL) OF EVERY KIND AND NATURE, KNOWN AND UNKNOWN, SUSPECTED AND UNSUSPECTED, DISCLOSED AND UNDISCLOSED, ARISING OUT OF OR IN ANY WAY CONNECTED WITH SUCH DISPUTES.

Accept | Do not Accept

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

Enter Registration Code



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

Login

Fairfax County is committed to a policy of nondiscrimination in all county programs, services, and activities and will provide reasonable accommodations upon request. To request special accommodations call 703-246-5101 or TTY 711. Please allow 48 hours to make the necessary arrangements. *Equal Housing/Equal Opportunity Employer.*

Update: Fairfax County Redevelopment and Housing Authority (FCRHA) would like to provide an important update regarding the **February 2026 RAD Project-Based Voucher Waitlist** opening: Our RAD Waitlist will be open from 8 am on February 2nd through 11:59 pm on Sunday, February 8th. All pre-applications must be submitted online during this period. We encourage you to check your Rent Café account status, update contact information, and verify application information during this time. Please be advised that, even if you have applied in the past, you must reapply for any new openings. For assistance, you can reach out to the Waitlist Hotline at (703) 449-9050 between 8 am and 4:30 pm, Monday-Friday.

1

How would you like to receive your verification code?

- (•) Send verification code to **********2222
- ( ) Send verification code to kimdung.dam@fairfaxcounty.gov

Continue

Register for a Fast, Easy Application

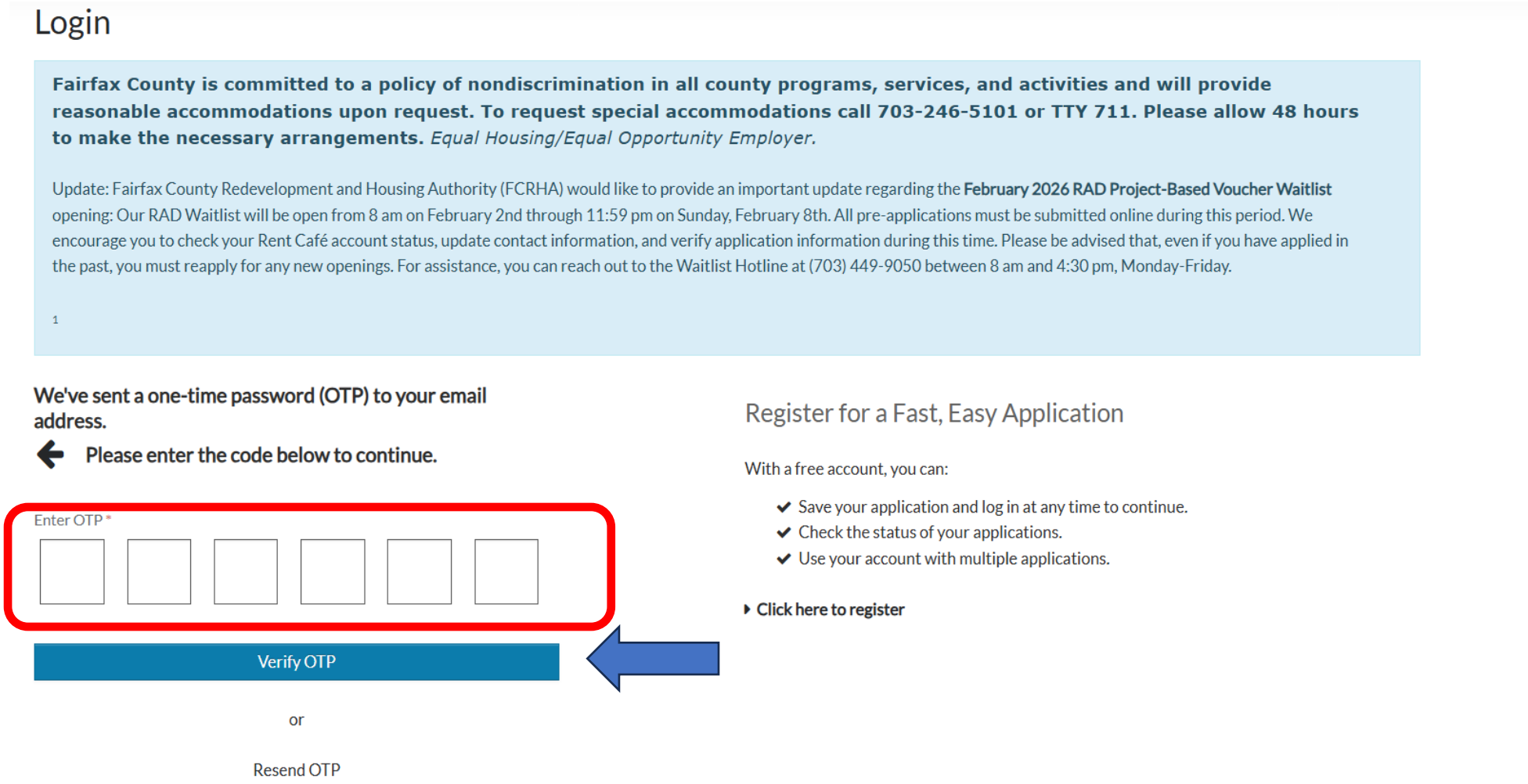
With a free account, you can:

- ✔ Save your application and log in at any time to continue.
- ✔ Check the status of your applications.
- ✔ Use your account with multiple applications.

▸ **Click here to register**

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

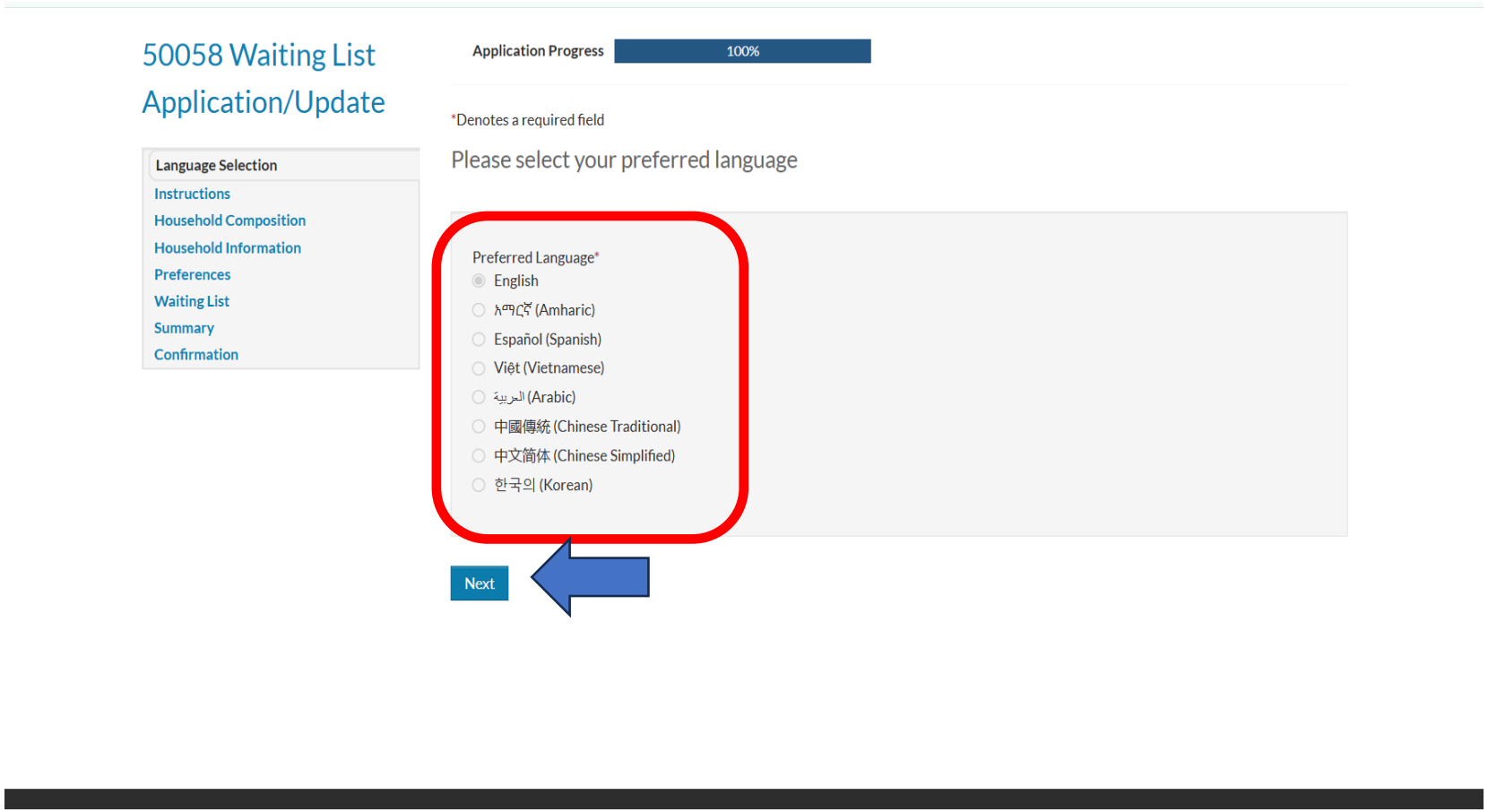


Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

HOW TO APPLY FOR THE WAIT LIST

The application is available in English, Spanish, Vietnamese, Arabic, Chinese (Simplified), and Korean. Click the language.



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

Continue to the next page

50058 Waiting List Application/Update

Application Progress 100%

- Language Selection
- Instructions
- Household Composition
- Household Information
- Preferences
- Waiting List
- Summary
- Confirmation

*Denotes a required field

Welcome to the Fairfax County Redevelopment and Housing Authority's Update Pre-Application for housing assistance.

To get started:

This online pre-application requires several sections to be completed, including head of household information, other members of the household information, selection of the waiting list(s) for which you are applying, and selection of preferences.

Please make sure that all of the required information is entered and check all applicable boxes. As you complete each section, click **Save and Continue** at the bottom of the page to continue to the next page. If you need to go back to the previous page, you can do so by clicking the **Go Back** button at the bottom of the page. If you are unable to complete your pre-application, you can log out and return at a later time. Make sure you save your pre-application before logging out. Your pre-application will not be complete until you have accepted the **Terms and Conditions** and clicked the **Submit Application** button. You will receive a confirmation number at that time.

Fairfax County is committed to a policy of nondiscrimination in all county programs, services, and activities, and will provide reasonable accommodations upon request. To request special accommodations call 703-246-5101 or TTY 711. Please allow 48 hours to make the necessary arrangements. Equal Housing/Equal Opportunity Employer.

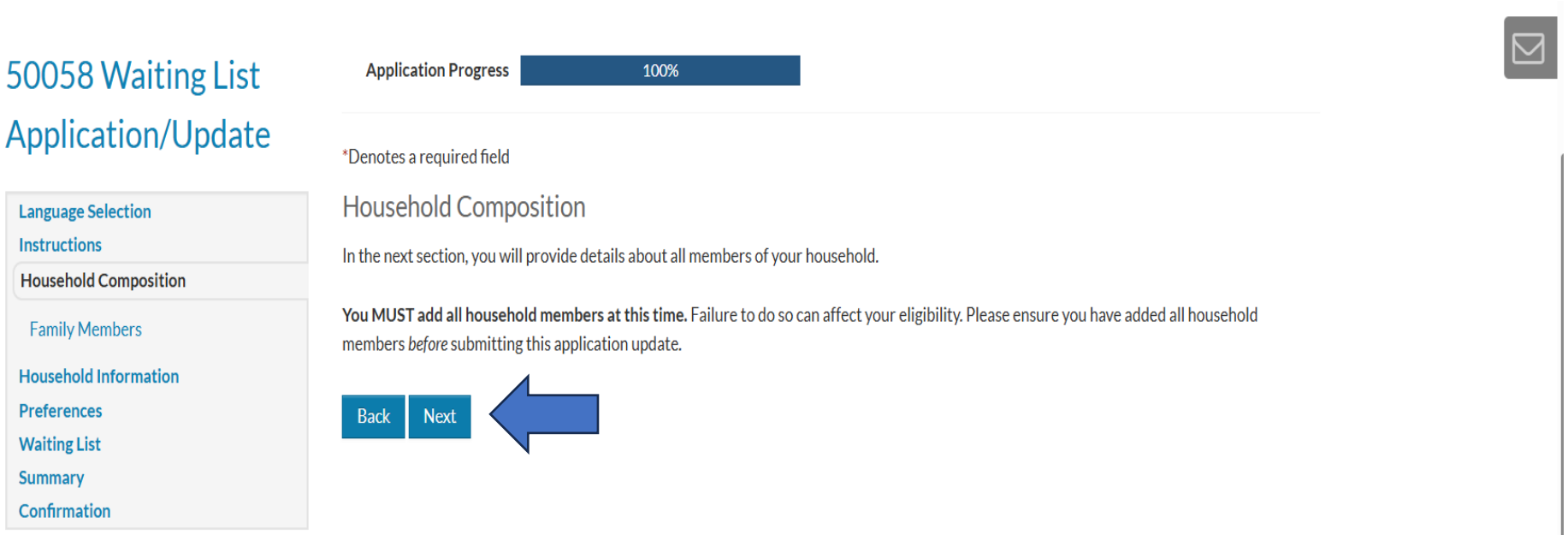
Equal Housing Opportunity Statement: We are pledged to the letter and spirit of U.S. policy for the achievement of equal housing opportunity throughout the Nation. We encourage and support an affirmative advertising and marketing program in which there are no barriers to obtaining housing because of race, color, sex, religion, national or ethnic origin, familial status, sexual orientation or disability.

EQUAL HOUSING OPPORTUNITY

Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

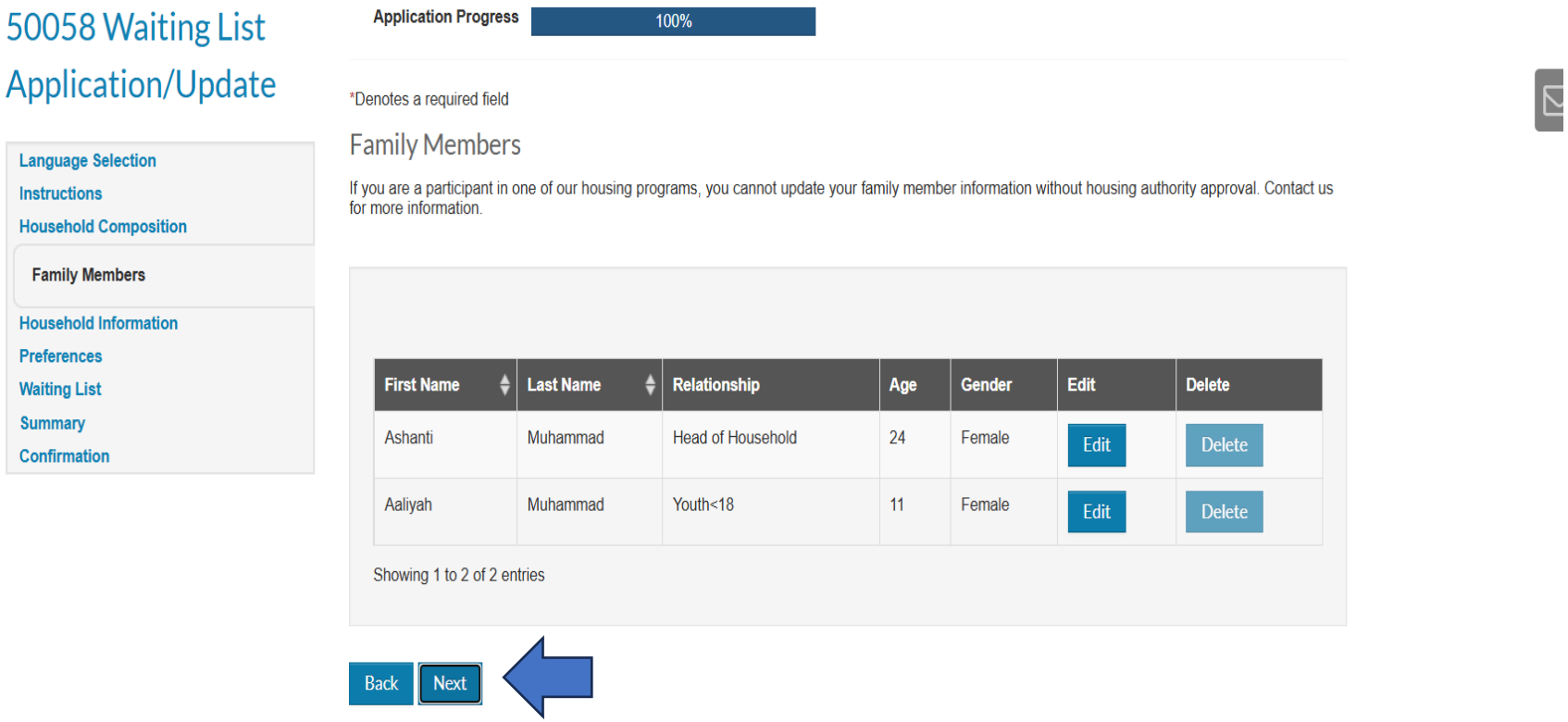
Click the “Next” button



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

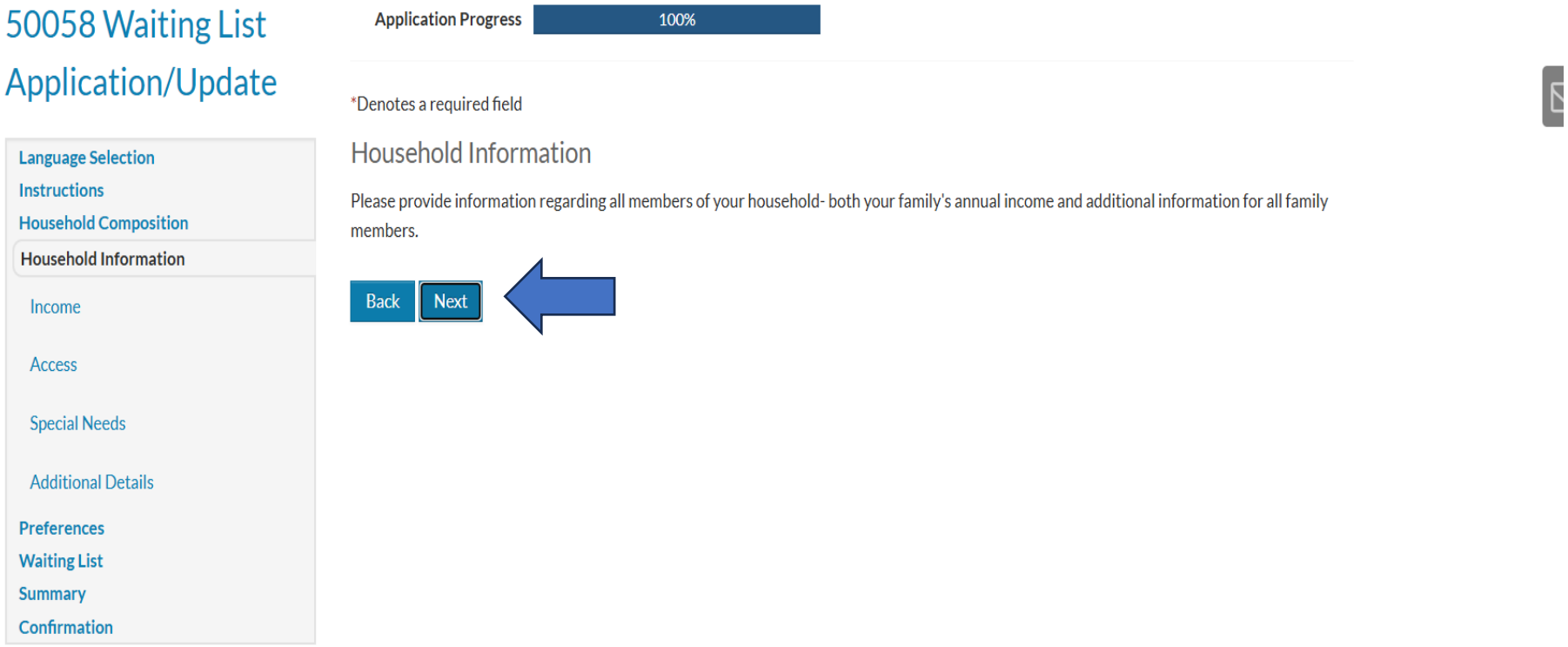
Add all family members



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

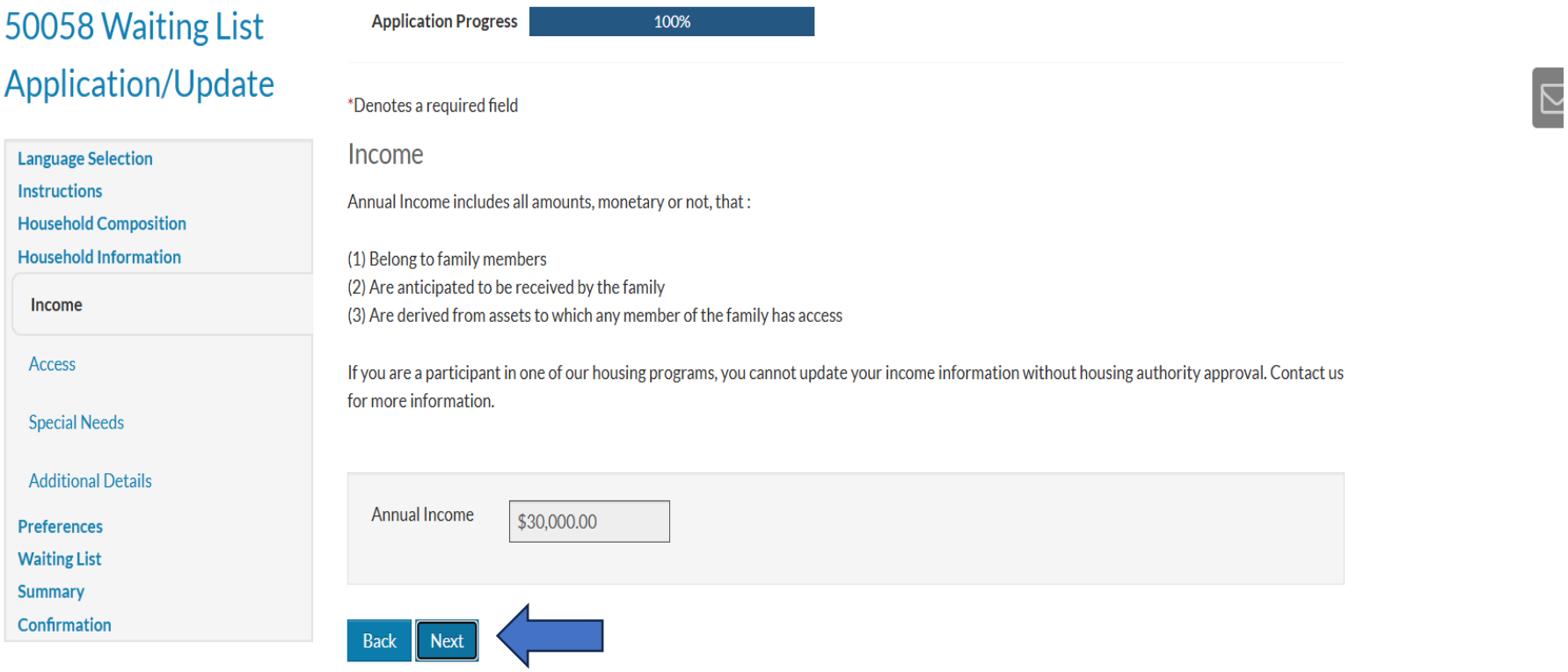
Click the “Next” button



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

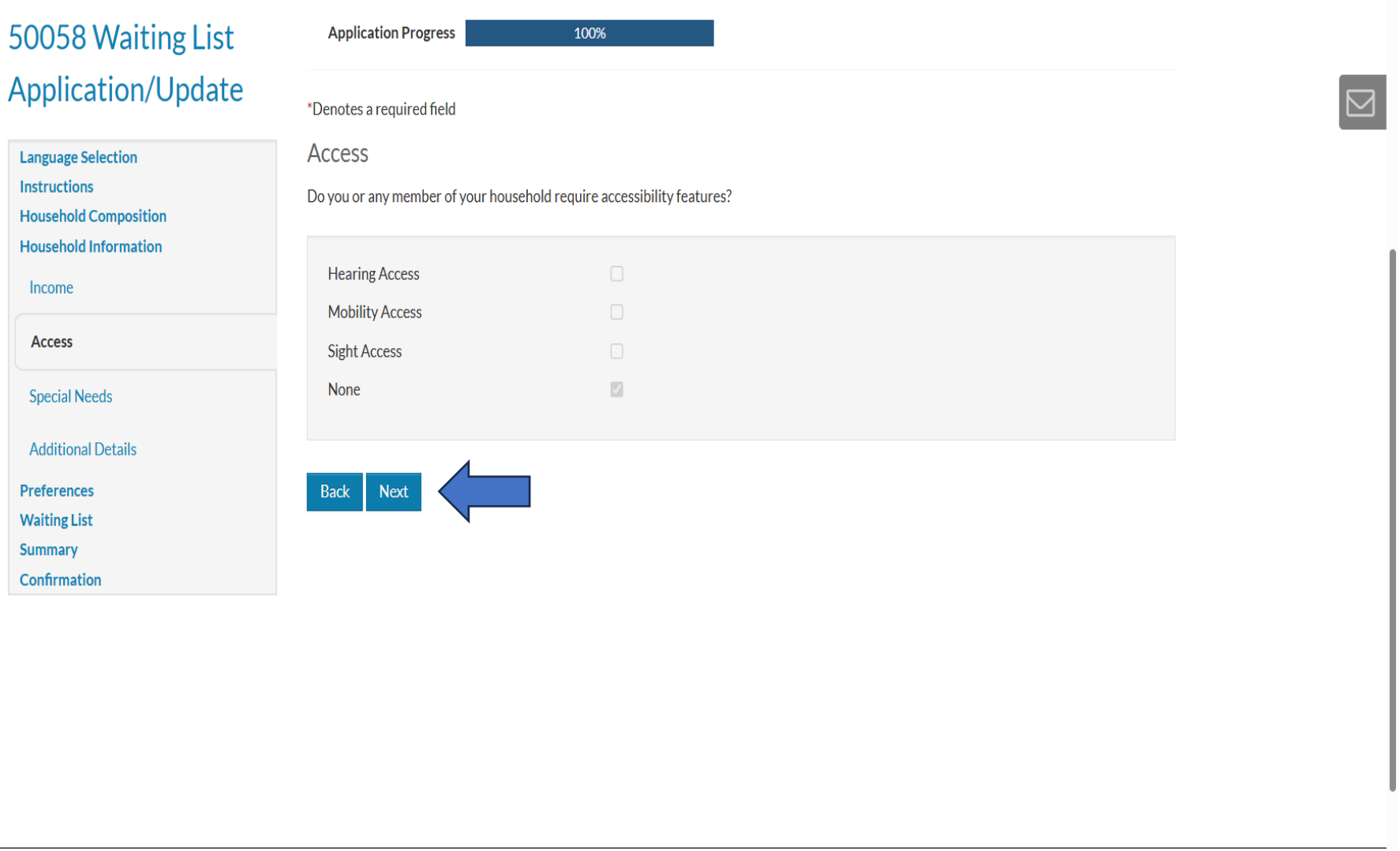
Enter your annual income



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

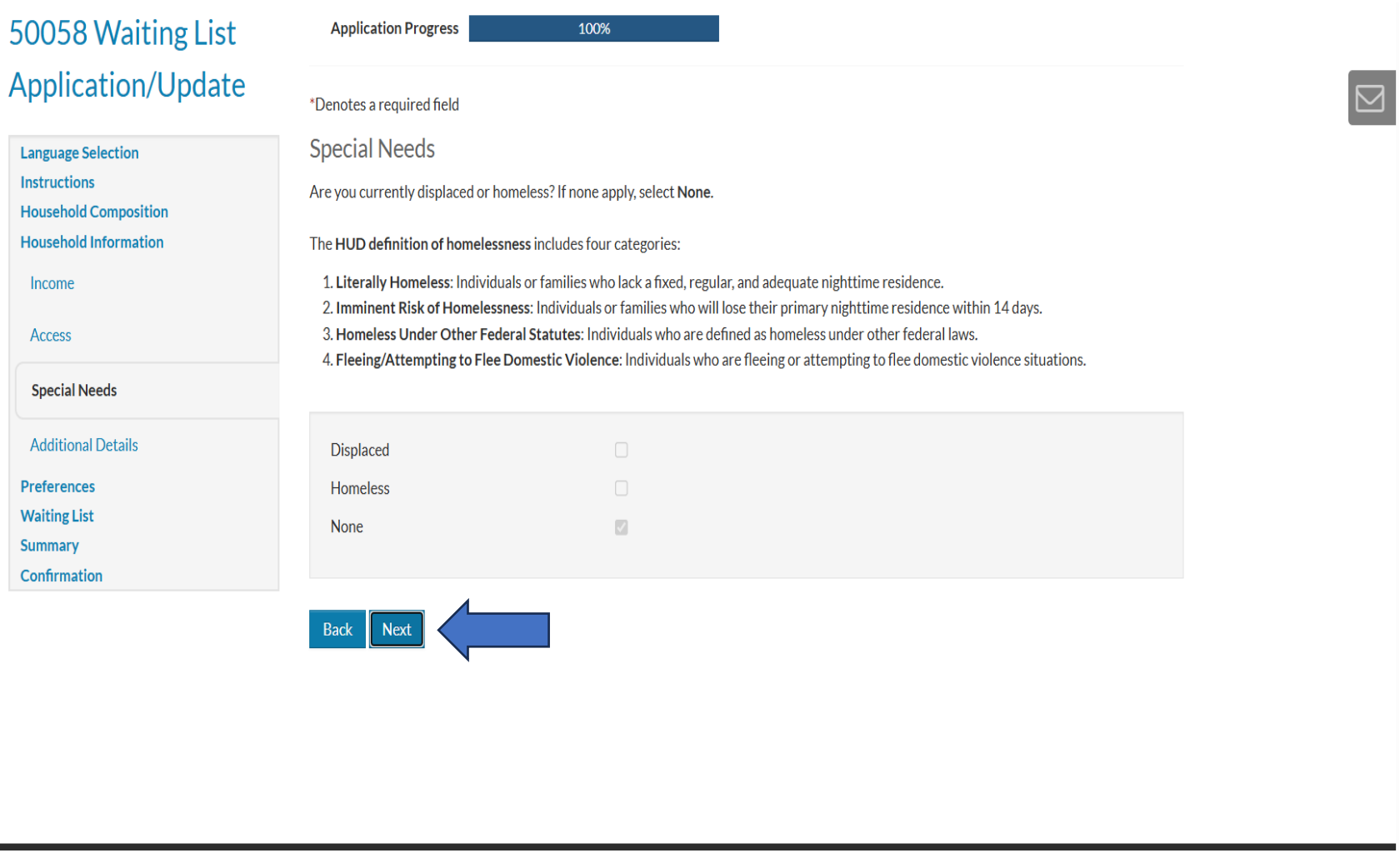
Click boxes only if accessibility is needed



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

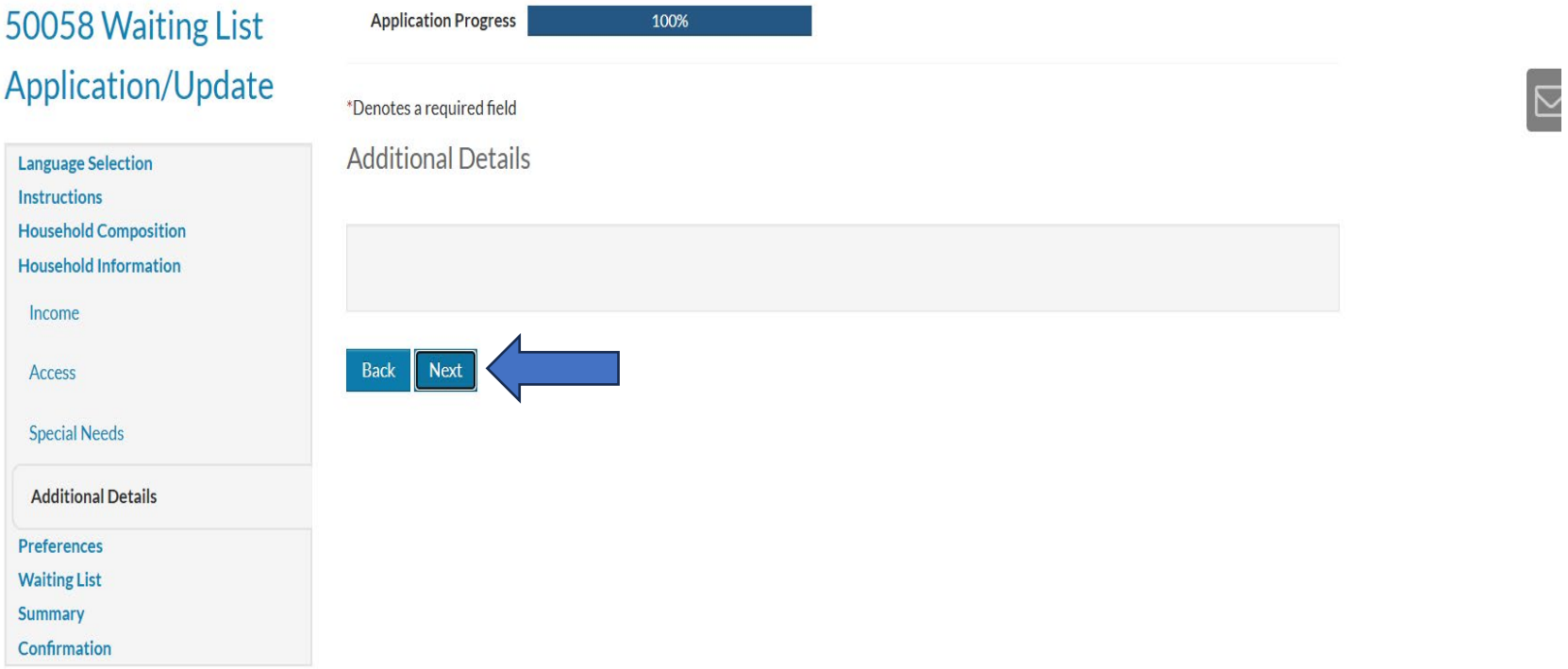
Click boxes if applicable



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030

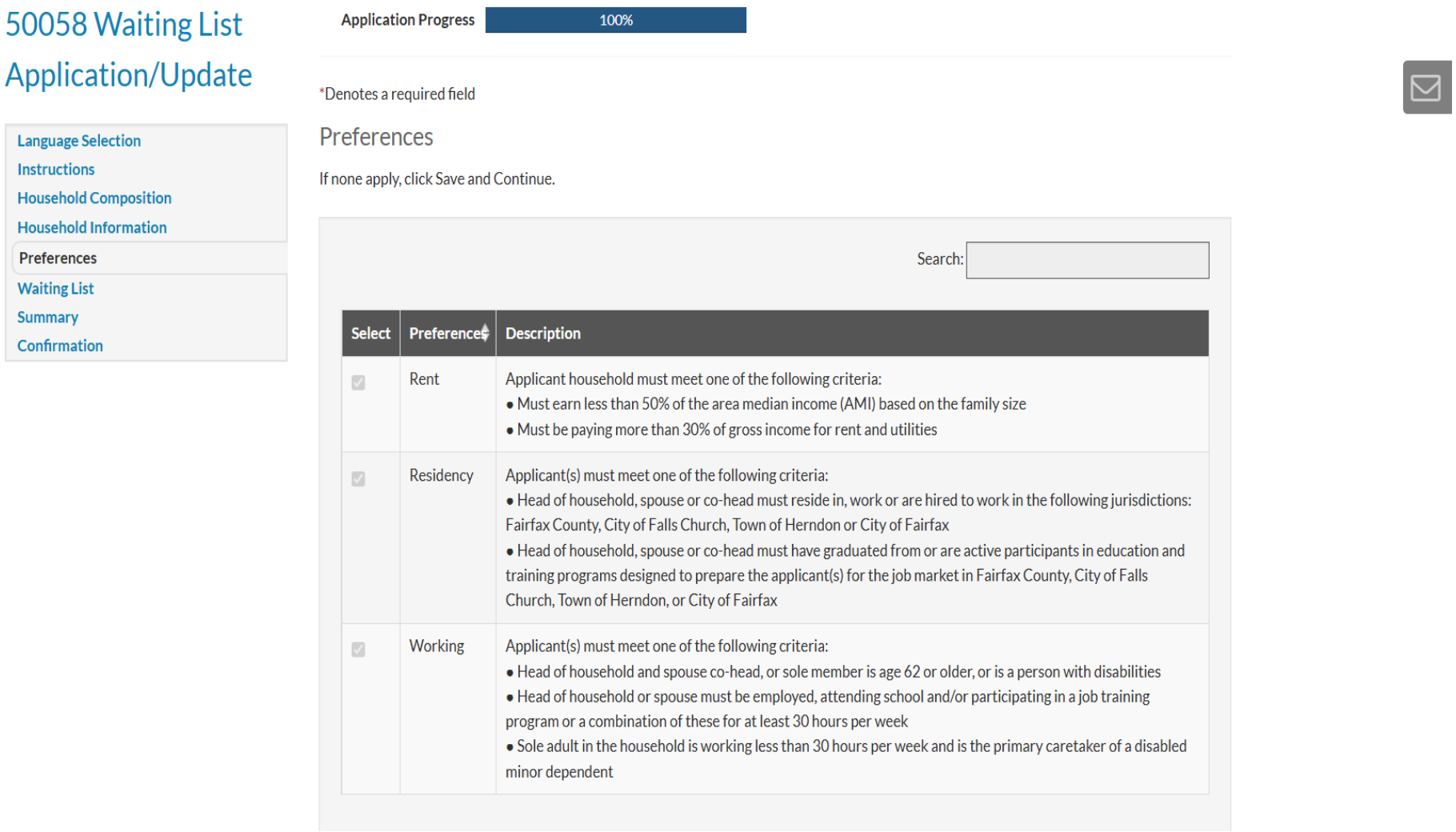
Click the “Next” button



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

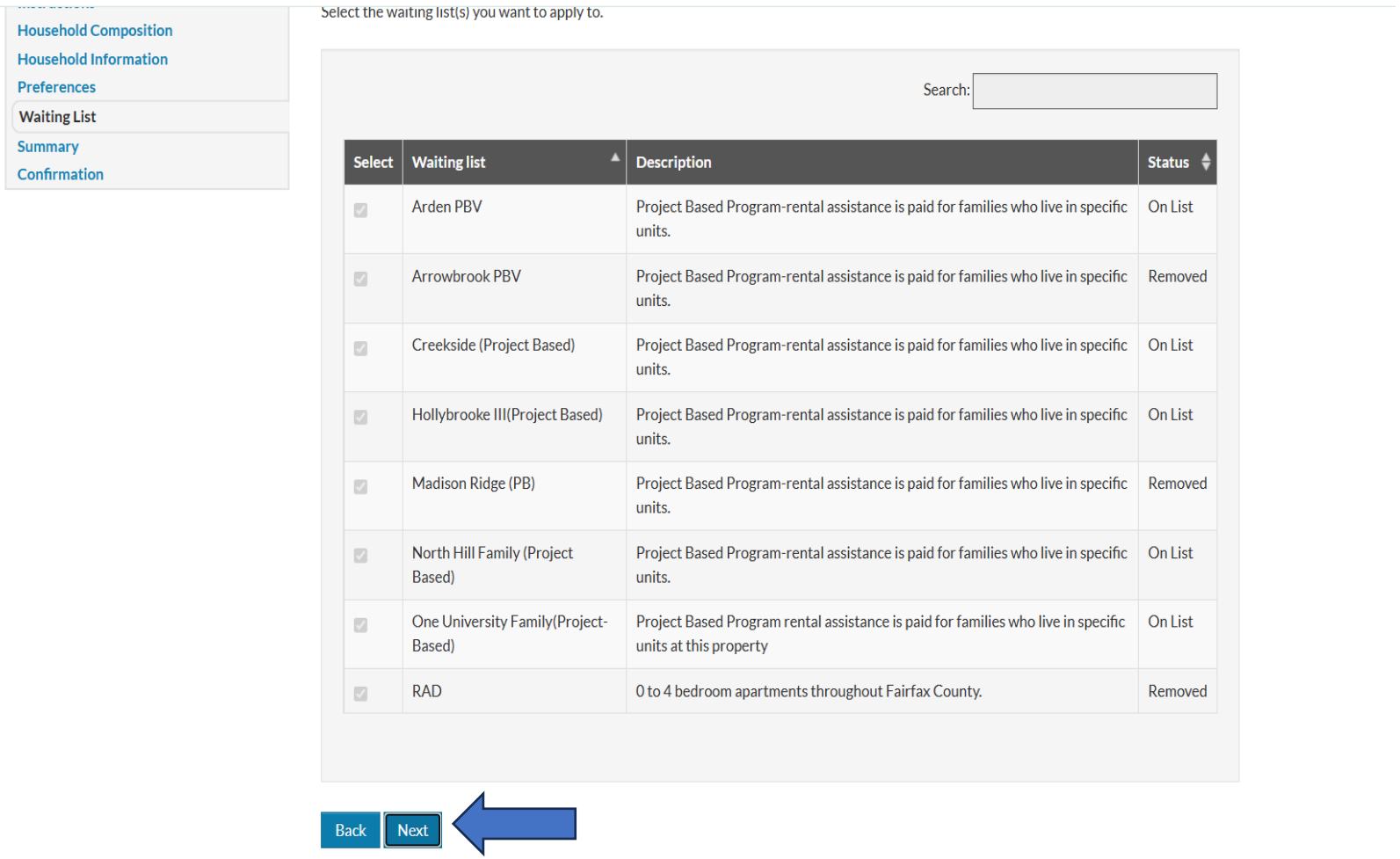
Click applicable boxes



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

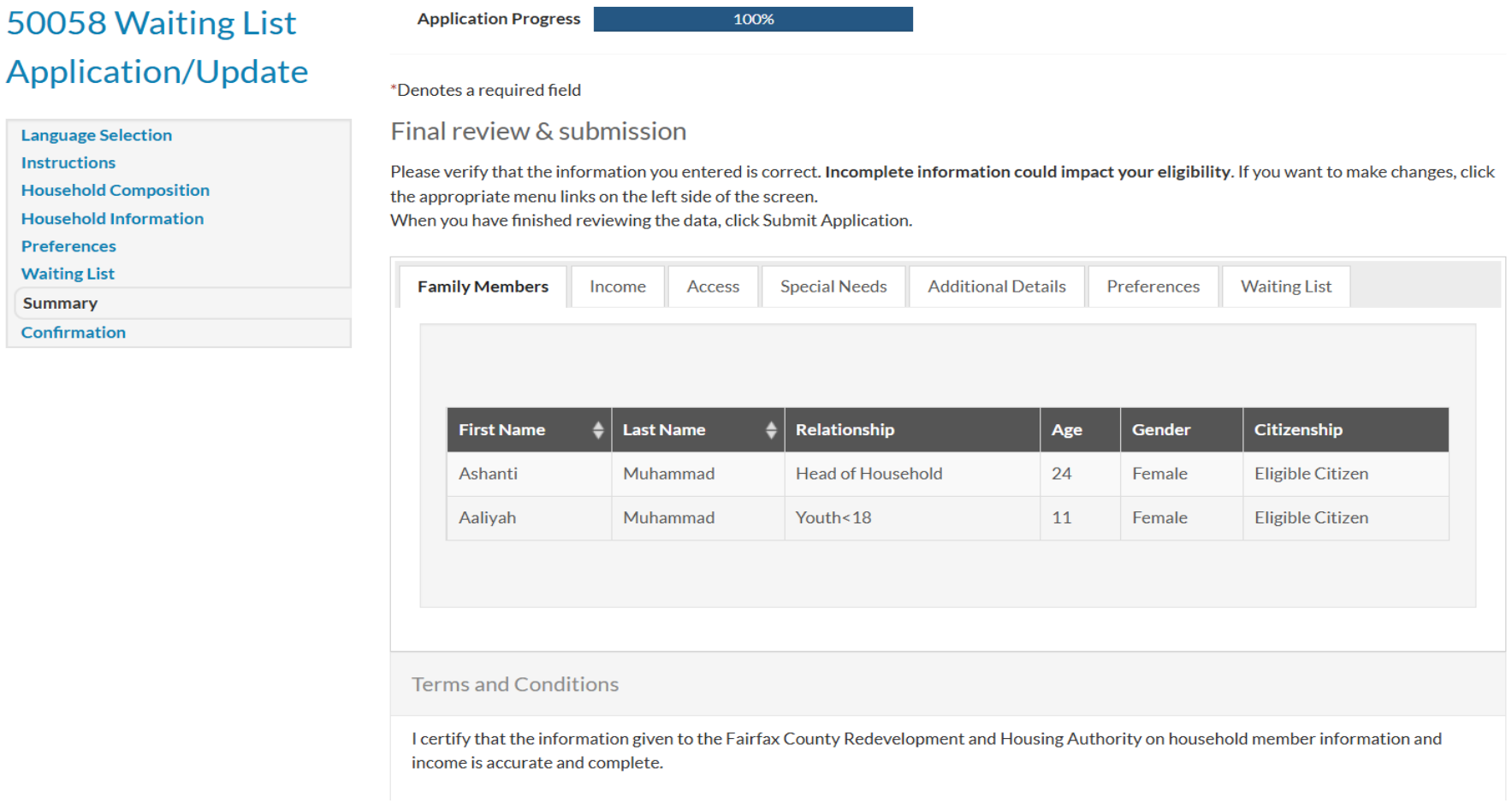
Click on open waitlist boxes



Need help?

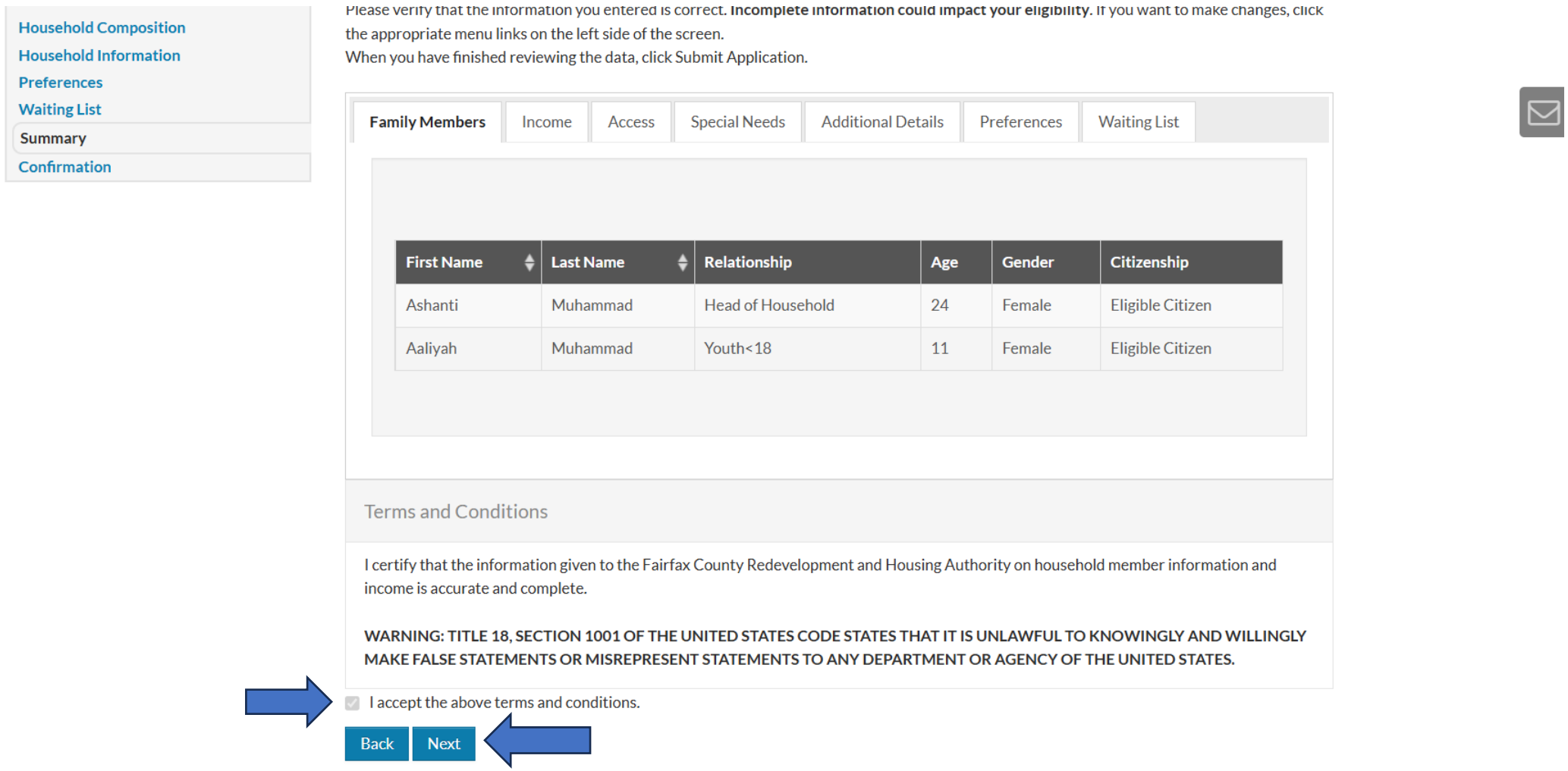
Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

Review entered information



Need help?

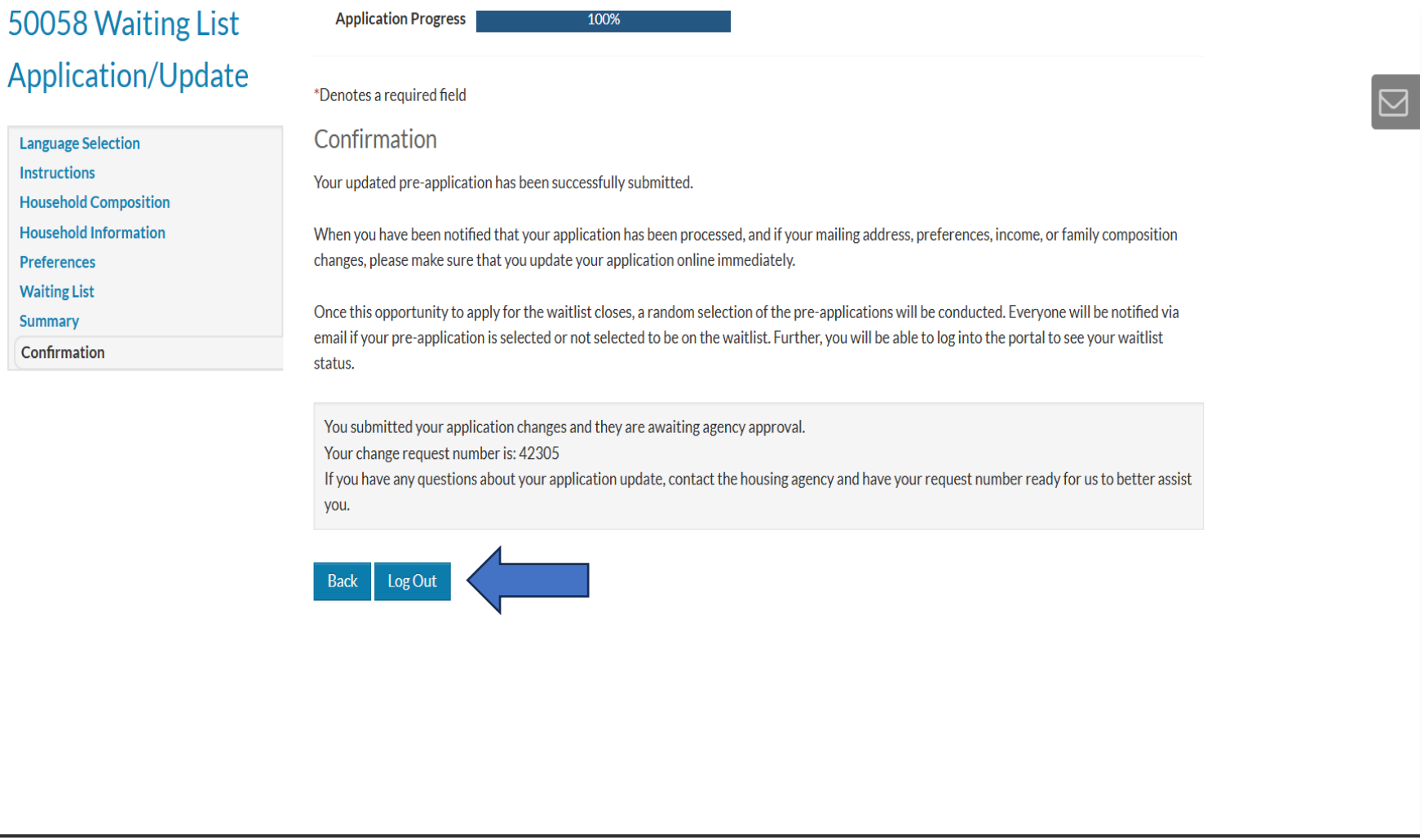
Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office:
3700 Pender Drive in Fairfax, VA 22030

Log out from Rent Cafe



Need help?

Call 703-246-5100 or visit the Fairfax County Department of Housing and Community Development office: 3700 Pender Drive in Fairfax, VA 22030